

## IT Analyst/ GIS Analyst

### Responsibilities

- Design, develop, and customize new software functionality
- Write comprehensive technical documentation on software tools and GIS methods
- Enhance customer experience and product quality by reviewing, and executing high quality implementation plans
- Analyse, assist with, and resolve customer issues
- Participate with management, customer service team and customer on planning for future software upgrade

### Requirements

- Bachelor's degree in GIS, geography, computer science, or related field, depending on position level
- One or more years of experience implementing, applying, and using GIS
- Understanding of Esri's ArcGIS products and online services or other comparable GIS products
- Strong communication and teamwork skills
- Familiar with Windows, LINUX, Solaris OS environment
- Experience with programming languages (.NET, Java, Python, C++) or Web programming frameworks such as XML, SOAP, REST
- Use and administration of relational databases (SQL Server, Oracle, Informix, DB2)